

Policy Statement:

It is the established policy of MacScott Bond Ltd to achieve customer satisfaction through the provision of products and services which comply in all respects with agreed customer needs and expectations by conformance to any applicable product related Statutory and Regulatory Standards requirements. Through the implementation of a comprehensive co-ordinated Quality System designed to meet the requirements of ISO 9001: 2015 the Company shall endeavour to meet and exceed where possible Customer's expectations achievable through continuous improvement of our processes. The Managing Director is wholly committed to ensuring that Employees have an understanding of the system so that our main aims of Quality, Safety and Reliability can be achieved.

Richard G.S. Prenter

Managing Director